

Understanding ISO/IEC 17020:2026

Two Training Days

What?

Learn about the 2026 revision of the international inspection body competence standard from an APAC Lead Evaluator. Learn the requirements imposed upon an accredited inspection body by the international community.

Who?

For all inspection body, accreditation body, and specifier staff who:

- Manage the operations of the organization
- Participate in the operation of the inspection body quality system
- Conduct inspections
- Train inspectors and inspection body staff
- Assess against the requirements of ISO/IEC 17020

How?

This 2-day Training Course examines structural components of the new 2026 version of the standard. See the syllabus to the right. Quality system and technical requirements are grouped in a manner that makes them clear and understandable.

Technical considerations include impartiality and competence in inspection. Quality system discussions include risk based thinking and easy-to-understand approaches that correlate to other internationally recognized, conformity assessment standards.

The course contains extensive reference to the accreditation body interpretation and implementation guidance documents.

Day 1 Syllabus - (09:00-16:30)

Introduction/Approaches to Learning

Background and Principles of Inspection

- The scope of inspection body ops
- Principles behind inspection
- Integrity requirements (impartiality)

-- Break (15 minutes) --

Inspection Process Overview

- Interoperability of conformity assessment standards

Safeguarding Integrity in Inspection

- Impartiality
- Confidentiality

-- Lunch (1 hour) --

Organization and Structure

- Top Management and requirements
- Interested parties

-- Break (15 minutes) --

Competence & Infrastructure Requirements

- Demonstrating competence
- Acquiring competence
- Equipment and plant

Day 2 Syllabus (09:00-16:30)

Inspection Process Requirements

- Application and review
- Inspection methods
- Decisions, reports and certificates

- Break (15 minutes) - -

- Continuing inspection requirements

Management System Requirements

- Management system documentation
- Control of Documents and Records

-- Lunch (1 hour) --

- Feedback (including complaints)
- Disputes and Appeals

Continual Improvement (NCs, PNCs, OFIs, CAPA)

- Internal Audit
- Management Review

-- Break (15 minutes) --

Quiz