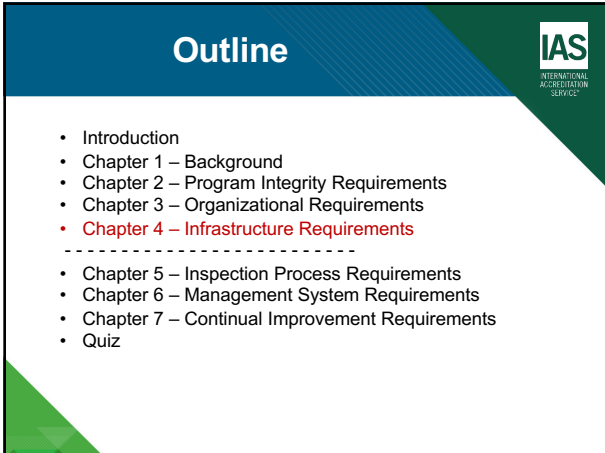
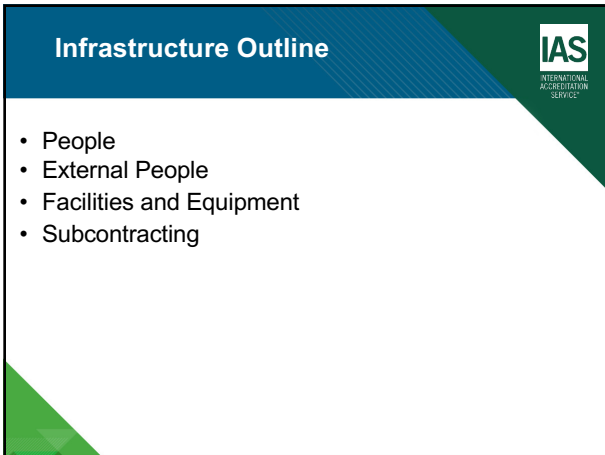




1



2



3

ISO/IEC 17020 Infrastructure

6.1 Personnel:

The inspection body **MUST DEMONSTRATE** the competence of its personnel.

A. True
B. False

5

Evidence of competence

Red File: (NO!!!)	Green File: (YES)
• Staff performance review	• Resume ✓
• Pay	• Job description ✓
• Health issues	• Training records ✓
• Disciplinary issues	• Qualification records ✓
	• Monitoring records ✓
	• Conflict of interest form ✓
	• Confidentiality form ✓

7

ISO/IEC 17020 Infrastructure

6.1 Personnel:

The staff responsible for inspection shall have knowledge of the following:

A. the way in which the object of inspection is used
B. the technology of the object of inspection
C. Understanding of the significance of deviations
D. all of the above

8

ISO/IEC 17020 Infrastructure



6.3 External Organisations and Personnel:

Those subcontracted for and responsible for inspection shall have knowledge of the following:

- A. the way in which the object of inspection is used
- B. the technology of the object of inspection
- C. Understanding of the significance of deviations
- D. all of the above

10

ISO/IEC 17020 Infrastructure



6.1 Personnel:

New employees hired to be inspectors can start inspecting the day after they are hired on.

- A. True
- B. False

12

ISO/IEC 17020 Infrastructure



6.1 Personnel:

Inspectors must be monitored for conformant performance **EVERY TWO** years.

- A. True
- B. False

14

ISO/IEC 17020 Infrastructure



6.1 Personnel:

Adequate coverage of an inspector's authorizations may require more than one monitoring activity.

- A. [True](#)
- B. [False](#)

16

ISO/IEC 17020 Infrastructure



6.2 Facilities and Equipment:

An IB **MUST** have their own testing and inspection facilities to be accredited for inspections.

- A. [True](#)
- B. [False](#)

18

ISO/IEC 17020 Infrastructure



6.2 Facilities and Equipment:

Suppliers of critical consumables, supplies, and services which affect quality **MUST** be:

- A. [Insured](#)
- B. [ISO 9001 registered](#)
- C. [Evaluated and approved by the IB](#)

20

ISO/IEC 17020 Infrastructure



6.3 Subcontracting:

An IB can outsource (subcontract) **ALL** of its accredited inspection work or act as a broker. In other words, can an IB be accredited doing none of the actual inspection work?

- A. [True](#)
- B. [False](#)

22

ISO/IEC 17020 Infrastructure



6.3 Subcontracting:

Subcontracting of organisations to perform inspections:

- A. [is not allowed](#)
- B. [requires the subcontractor to conform to 17020](#)
- C. [requires examination by the IB for competence](#)

24