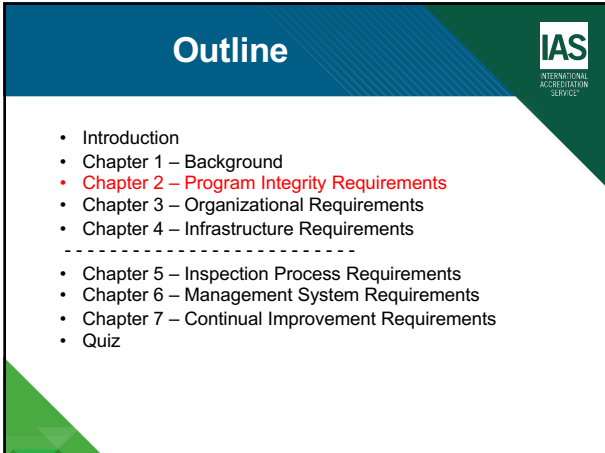
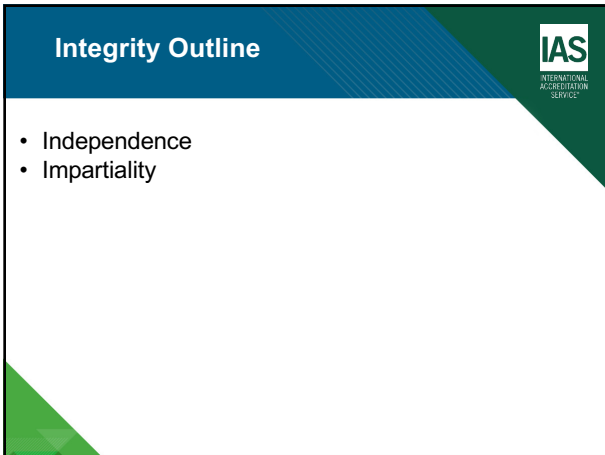




1



2



3

Independence and Impartiality



Impartiality is the concept that decisions made with regard to something are **based solely on the defined merits or criteria related to it**, or its operation, or some other aspect of its being. That is to say, only those things can be used in the decision – nothing else, and certainly nothing related to the decision maker.

“Presence of Objectivity”

4

Independence and Impartiality



Conflict of interest is the concept that something other than those defined merits or criteria are influencing the decisions related to that thing. People or organizations are deemed to be in conflict of interest when they are associated with any condition or organization that might have an interest in influencing the outcome of the decisions.

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Independence and Impartiality



Simple conflict of interest may be deemed to exist whenever more than one relationship connects two parties. When this occurs, it is not possible to ensure that one relationship is not being influenced by the dynamics of the other. However, it is also not safe to simply assume that impartiality has been compromised without investigation.

6

17020 Integrity Requirements



Introduction:

ISO/IEC 17020 covers the functions of bodies whose work may include matters of safety and continued safety compliance of installations or systems in operation.

- A. [True](#)
- B. [False](#)

7

17020 Integrity Requirements



4.1 Impartiality:

Inspection bodies... shall not allow commercial, financial or other pressures to _____.

- A. [Dispute the inspection findings](#)
- B. [Appeal findings to the accreditation body](#)
- C. [Compromise its impartiality](#)

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17020 Integrity Requirements



5.1 Independence:

The IB **SHALL** meet the minimum criteria stipulated in the following sub-clauses...

- A. [5.1 only](#)
- B. [5.1 and 5.2 only](#)
- C. [Annex A](#)

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17020 Integrity Requirements



5.1 Independence:

The inspection body **MUST** be a completely independent organization in order to be meet the requirements of ISO/IEC 17020.

- A. [True](#)
- B. [False](#)

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17020 Integrity Requirements



Annex A: Independence Requirements

ANY inspection body can provide third party inspections, regardless of their corporate structure or affiliations with related bodies.

- A. [True](#)
- B. [False](#)

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17020 Integrity Requirements



Annex A: Independence Requirements

ANY non-Type A inspection body can provide first and second party inspections to **ANY** related organization.

- A. [True](#)
- B. [False](#)

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17020 Integrity Requirements



Annex A: Independence Requirements

ANY non-Type A inspection body can provide first and second party inspections to their **OWN ORGANIZATION OR OTHER RELATED BODIES AS APPROPRIATE.**

- A. [True](#)
- B. [False](#)

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17020 Integrity Requirements



4.2 Confidentiality:

The inspection body shall regard all information as (_____), except that made public... **INSERT MISSING WORD.**

- A. [confidential](#)
- B. [public](#)
- C. [proprietary](#)

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17020 Integrity Requirements



4.2 Confidentiality:

A lawyer requesting **ANY** information regarding the work of an inspection or inspection result is entitled to receive this **WITHOUT ANY DELAY.**

- A. [True](#)
- B. [False](#)

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