



# CERTIFICATE OF ACCREDITATION

*This is to attest*

## **ICM INTERNATIONAL MANAGEMENT**

ZP-G-18, ZEST POINT, LEBUHRAYA BUKIT JALIL  
PUCHONG, 47180, MALAYSIA

### **Personnel Certification Body PCB-170**

has met the requirements of AC474, *IAS Accreditation Criteria for Bodies Operating Certification of Persons*, and has demonstrated compliance with ISO/IEC Standard 17024:2012, *Conformity assessment – General Requirements for Bodies Operating Certification of Persons*. This organization is accredited to provide the services specified in the scope of accreditation maintained on the following page(s).

*This certificate is valid up to July 1, 2027*

Effective Date June 9, 2026



*International Accreditation Service*  
Issued under the authority of IAS management

# SCOPE OF ACCREDITATION

International Accreditation Service, Inc.

3060 Saturn Street, Suite 101, Brea, California 92821, U.S.A. | [www.iasonline.org](http://www.iasonline.org)

## ICM INTERNATIONAL MANAGEMENT

ZP-G-18, ZEST POINT, LEBUHRAYA BUKIT JALIL

PUCHONG, 47180, MALAYSIA

[www.icm-international.org](http://www.icm-international.org)

**PCB-170**

**Contact Name** Anna Wong

**Contact Phone** +60-122260611

Accredited to ISO/IEC 17024:2012

*Effective Date June 9, 2026*

Scope of the icm International Management personnel certification categories for which it is authorized to issue International Accreditation Service, Inc. accredited certifications:

PERSONNEL CERTIFICATION CATEGORIES	STANDARDS/NORMATIVE REFERENCES
<b>Aesthetic Professionals</b> <ul style="list-style-type: none"><li>• Stretch Mark Reduction &amp; Skin Regeneration Treatment</li><li>• Microneedling (Skin Needling) Therapy</li><li>• Permanent Makeup (PMU)</li><li>• Eyebrow Micropigmentation</li><li>• Eyeliner Micropigmentation</li><li>• Lip Blush</li><li>• Pinky &amp; Skin Brightening Treatment</li><li>• Facial Contouring &amp; Lifting Treatments (Non-Surgical)</li><li>• Benign Skin Lesion Removal (Non-Medical)</li><li>• Plasma Fibroblast Treatment (Non-Medical)</li></ul>	<b>Certification Scheme for Aesthetic Beauty Professionals</b> CSM-ICM-001 26 April 2026 Ver 1.8 <b>ISO/IEC 17024:2012</b> – Conformity assessment – General requirements for bodies operating certification of persons <b>Quality, Hygiene &amp; Occupational Safety References</b> <ul style="list-style-type: none"><li>• ISO 9001:2015 – Quality management systems (service quality, documentation, process control).</li><li>• ISO 45001:2018 – Occupational health and safety management systems.</li><li>• ISO 14698 – Cleanrooms and associated controlled environments – Biocontamination control.</li><li>• WHO Guidelines on Infection Prevention and Control.</li></ul> <b>Aesthetic, Beauty &amp; Wellness Service References</b> <ul style="list-style-type: none"><li>• EN 16844 – Aesthetic services – non-medical beauty services <b>Hygiene and safety requirements.</b></li><li>• EN 16228 series – Hygiene and safety requirements for tattooing, permanent make-up and similar services.</li><li>• ISPA (International SPA Association) – Global Spa Industry Guidelines.</li><li>• CIDESCO International Beauty Therapy Standards.</li><li>• ITEC / VTCT International Occupational Standards.</li><li>• CIBTAC International Beauty Education Standards</li></ul> <b>Laser &amp; Light-Based Treatment Safety References (Non-Medical)</b> <ul style="list-style-type: none"><li>• IEC 60825-1 – Safety of laser products.</li><li>• Manufacturer technical manuals and safety instructions for non-medical aesthetic devices.</li></ul>

**PCB-170**

**ICM INTERNATIONAL MANAGEMENT**

Effective Date June 9, 2026

Page 2 of 6

IAS/PCB/100-2



# SCOPE OF ACCREDITATION

International Accreditation Service, Inc.

3060 Saturn Street, Suite 101, Brea, California 92821, U.S.A. | [www.iasonline.org](http://www.iasonline.org)

<p><b>Aesthetic &amp; Beauty Therapists</b></p> <ul style="list-style-type: none"> <li>• Beauty Therapy</li> <li>• Keratin Lash Lift</li> </ul>	<p><b>Certification Scheme for Aesthetic and Beauty Therapist</b> CSM-ICM-001 26 April 2026 Ver 1.8</p> <p><b>ISO/IEC 17024:2012</b> – Conformity assessment — General requirements for bodies operating certification of persons</p> <p><b>Quality, Hygiene &amp; Occupational Safety References</b></p> <ul style="list-style-type: none"> <li>• ISO 9001:2015 – Quality management systems (service quality, documentation, process control).</li> <li>• ISO 45001:2018 – Occupational health and safety management systems.</li> <li>• ISO 14698 – Cleanrooms and associated controlled environments – Biocontamination control.</li> <li>• WHO Guidelines on Infection Prevention and Control.</li> </ul> <p><b>Aesthetic, Beauty &amp; Wellness Service References</b></p> <ul style="list-style-type: none"> <li>• EN 16844 – Aesthetic services – non-medical beauty services <b>Hygiene and safety requirements.</b></li> <li>• EN 16228 series – Hygiene and safety requirements for tattooing, permanent make-up and similar services.</li> <li>• ISPA (International SPA Association) – Global Spa Industry Guidelines.</li> <li>• CIDESCO International Beauty Therapy Standards.</li> <li>• ITEC / VTCT International Occupational Standards.</li> <li>• CIBTAC International Beauty Education Standards</li> </ul> <p><b>Laser &amp; Light-Based Treatment Safety References (Non-Medical)</b></p> <ul style="list-style-type: none"> <li>• IEC 60825-1 – Safety of laser products.</li> <li>• Manufacturer technical manuals and safety instructions for non-medical aesthetic devices.</li> </ul>
<p><b>Spa &amp; Wellness Therapy Professionals</b></p> <ul style="list-style-type: none"> <li>• Massage Therapy</li> <li>• Depilation Waxing Treatment</li> </ul>	<p><b>Certification Scheme for Spa &amp; Wellness Therapy Professionals</b> CSM-ICM-001 26 April 2026 Ver 1.8</p> <p><b>ISO/IEC 17024:2012</b> – Conformity assessment — General requirements for bodies operating certification of persons</p> <p><b>Quality, Hygiene &amp; Occupational Safety References</b></p> <ul style="list-style-type: none"> <li>• ISO 9001:2015 – Quality management systems (service quality, documentation, process control).</li> <li>• ISO 45001:2018 – Occupational health and safety management systems.</li> <li>• ISO 14698 – Cleanrooms and associated controlled environments – Biocontamination control.</li> <li>• WHO Guidelines on Infection Prevention and Control.</li> </ul> <p><b>Aesthetic, Beauty &amp; Wellness Service References</b></p> <ul style="list-style-type: none"> <li>• EN 16844 – Aesthetic services – non-medical beauty services <b>Hygiene and safety requirements.</b></li> <li>• EN 16228 series – Hygiene and safety requirements for tattooing, permanent make-up and similar services.</li> <li>• ISPA (International SPA Association) – Global Spa Industry Guidelines.</li> <li>• CIDESCO International Beauty Therapy Standards.</li> <li>• ITEC / VTCT International Occupational Standards.</li> </ul>



# SCOPE OF ACCREDITATION

International Accreditation Service, Inc.

3060 Saturn Street, Suite 101, Brea, California 92821, U.S.A. | [www.iasonline.org](http://www.iasonline.org)

	<ul style="list-style-type: none"> <li>• CIBTAC International Beauty Education Standards <b>Laser &amp; Light-Based Treatment Safety References (Non-Medical)</b></li> <li>• IEC 60825-1 – Safety of laser products.</li> <li>• Manufacturer technical manuals and safety instructions for non-medical aesthetic devices.</li> </ul>
<p><b>Aesthetic Device Practitioners</b></p> <ul style="list-style-type: none"> <li>• Radio Frequency (RF) Treatment Practitioner</li> <li>• Laser &amp; Light Therapy Practitioner</li> <li>• High-Intensity Focus Ultrasound (HIFU) Practitioner</li> </ul>	<p><b>Certification Scheme for Aesthetic Device Practitioners</b> CSM-ICM-001 26 April 2026 Ver 1.8</p> <p><b>ISO/IEC 17024:2012</b> – Conformity assessment — General requirements for bodies operating certification of persons</p> <p><b>Quality, Hygiene &amp; Occupational Safety References</b></p> <ul style="list-style-type: none"> <li>• ISO 9001:2015 – Quality management systems (service quality, documentation, process control).</li> <li>• ISO 45001:2018 – Occupational health and safety management systems.</li> <li>• ISO 14698 – Cleanrooms and associated controlled environments – Biocontamination control.</li> <li>• WHO Guidelines on Infection Prevention and Control.</li> </ul> <p><b>Aesthetic, Beauty &amp; Wellness Service References</b></p> <ul style="list-style-type: none"> <li>• EN 16844 – Aesthetic services – Non-medical beauty services <b>Hygiene and safety requirements.</b></li> <li>• EN 16228 series – Hygiene and safety requirements for tattooing, permanent make-up and similar services.</li> <li>• ISPA (International SPA Association) – Global Spa Industry Guidelines.</li> <li>• CIDESCO International Beauty Therapy Standards.</li> <li>• ITEC / VTCT International Occupational Standards.</li> <li>• CIBTAC International Beauty Education Standards <b>Laser &amp; Light-Based Treatment Safety References (Non-Medical)</b></li> <li>• IEC 60825-1 – Safety of laser products.</li> <li>• Manufacturer technical manuals and safety instructions for non-medical aesthetic devices.</li> </ul>
<p><b>Nail Care &amp; Nail Technology Professionals</b></p> <ul style="list-style-type: none"> <li>• Manicure &amp; Pedicure Services</li> <li>• Nail Art Design</li> <li>• Nail Enhancement &amp; Extensions</li> <li>• Advanced Nail Systems</li> </ul>	<p><b>Certification Scheme for Nail Care &amp; Nail Technology Professionals</b> CSM-ICM-001 26 April 2026 Ver 1.8</p> <p><b>ISO/IEC 17024:2012</b> – Conformity assessment — General requirements for bodies operating certification of persons</p> <p><b>Quality, Hygiene &amp; Occupational Safety References</b></p> <ul style="list-style-type: none"> <li>• ISO 9001:2015 – Quality management systems (service quality, documentation, process control).</li> <li>• ISO 45001:2018 – Occupational health and safety management systems.</li> <li>• ISO 14698 – Cleanrooms and associated controlled environments – Biocontamination control.</li> <li>• WHO Guidelines on Infection Prevention and Control.</li> </ul> <p><b>Aesthetic, Beauty &amp; Wellness Service References</b></p>



# SCOPE OF ACCREDITATION

International Accreditation Service, Inc.

3060 Saturn Street, Suite 101, Brea, California 92821, U.S.A. | [www.iasonline.org](http://www.iasonline.org)

	<ul style="list-style-type: none"> <li>• EN 16844 – Aesthetic services – non-medical beauty services <b>Hygiene and safety requirements.</b></li> <li>• EN 16228 series – Hygiene and safety requirements for tattooing, permanent make-up and similar services.</li> <li>• ISPA (International SPA Association) – Global Spa Industry Guidelines.</li> <li>• CIDESCO International Beauty Therapy Standards.</li> <li>• ITEC / VTCT International Occupational Standards.</li> <li>• CIBTAC International Beauty Education Standards</li> </ul> <p><b>Laser &amp; Light-Based Treatment Safety References (Non-Medical)</b></p> <ul style="list-style-type: none"> <li>• IEC 60825-1 – Safety of laser products.</li> <li>• Manufacturer technical manuals and safety instructions for non-medical aesthetic devices.</li> </ul>
<p><b>Patisserie &amp; Bakery Professionals</b></p>	<p><b>Certification Scheme for Patisserie &amp; Bakery Professionals</b> CSM-ICM-001 26 April 2026 Ver 1.8</p> <p><b>ISO/IEC 17024:2012</b> – Conformity assessment — General requirements for bodies operating certification of persons</p> <p><b>Quality, Hygiene &amp; Occupational Safety References</b></p> <ul style="list-style-type: none"> <li>• ISO 9001:2015 – Quality management systems (service quality, documentation, process control).</li> <li>• ISO 45001:2018 – Occupational health and safety management systems.</li> <li>• ISO 14698 – Cleanrooms and associated controlled environments – Biocontamination control.</li> <li>• WHO Guidelines on Infection Prevention and Control.</li> </ul>

*The above personnel certification categories are classified under the Building and Related Trades Workers (excluding electricians) group with code 71 in the ISCO 08 - International Standard Classification of Occupations list.*



# SCOPE OF ACCREDITATION

International Accreditation Service, Inc.

3060 Saturn Street, Suite 101, Brea, California 92821, U.S.A. | [www.iasonline.org](http://www.iasonline.org)

Type of entity	Company name	Address (Street City, Country)	Contact information	Countries of operation
<i>Puchong, Malaysia</i>	<i>ICM International management</i>	<i>ZP-G-18, Zest Point, Lebuhraya Bukit Jalil, Puchong, NA 47180, Malaysia</i>	<i>Ms Anna Wong +60 12-226 0611</i>	<i>Malaysia, Indonesia, Taiwan, China, Hongkong</i>

The above table lists any entities performing work on behalf of the accredited PCB. Types of entities and their descriptions are as follows (please contact IAS should further clarification be required):

PCB Key Location: Entities performing and/or managing key personnel certification activities, on behalf of accredited personnel certification bodies, which are wholly or partly owned or employed by the PCB.

