

NOVEMBER 2025

IAS AccrediCom®

Product Certification Agencies Accreditation Program NEWSLETTER



Welcome to the IAS Newsletter for the Product Certification Agency Accreditation Program.

This publication is designed to keep IAS customers and industry professionals informed about important developments at IAS and within the Product Certification Agency accreditation field that may have an impact on your organization and its accreditation.

The IAS Product Certification Agency Accreditation demonstrates to the marketplace and to regulators that the agencies have met the requirements for operating certification schemes in a competent, consistent and impartial manner. Accreditation is based on the ISO/IEC Standard 17065 *Conformity assessment – Requirements for bodies certifying products, processes and services*. Product manufacturers rely on the verification that their products are tested, inspected, and certified to be safe and meet industry standards.

The IAS Product Certification Agency Accreditation Program is recognized globally, as IAS is a signatory to the Multilateral Recognition Arrangement (MLA) with the International Accreditation Forum (IAF).



IAS Celebrates 50 Years of Excellence with Gala and Dinner Event

IAS held its 50th Anniversary Celebration Gala and Dinner on Thursday, September 25, 2025, at the Embassy Suites in Brea, California. Technical experts from 15 countries attended this milestone event, which honored IAS's legacy of trust, integrity, and leadership in accreditation services around the world.

Since 1975, IAS has become a globally recognized accreditation body, serving government agencies, commercial businesses, and public entities across a wide range of sectors. The 50th Anniversary Gala brought together key stakeholders, accreditation professionals, industry partners, and honored guests to celebrate five decades of service and progress.

The evening included a formal dinner, commemorative program, keynote remarks, and reflections on IAS's evolution and impact across the accreditation landscape. A commemorative publication documenting the 50-year legacy of the organization was released as well as a video documenting the legacy.

"This milestone is not just a celebration of our past, but a reaffirmation of our commitment to excellence in the years to come. We looked forward to honoring our dedicated staff, valued clients, and partners who have helped shape IAS into the respected organization it is today."

— Raj Nathan, IAS President



(L-R) Raj Nathan, IAS President, and Sergio T. Ascunce, Chair of IAS Board, present the 50th Anniversary Commemorative Publication during the Gala Celebration.

What's **Changing in ISO/IEC 17065** and **ISO/IEC 17067**?

The International Organization for Standardization (ISO), through its Committee on Conformity Assessment (CASCO), continues to update and harmonize key standards that guide certification and conformity assessment activities worldwide. Two significant updates currently underway involve ISO/IEC 17065 and ISO/IEC 17067. These changes aim to improve consistency across the ISO/IEC 17000 series, enhance risk-based thinking, and reflect evolving practices in product certification and accreditation.

Amendment to ISO/IEC 17065

ISO CASCO is currently working on an amendment to ISO/IEC 17065. The amendment focuses on aligning the standard with other ISO/IEC 170xx standards by replacing the concept of preventive actions with requirements for managing risks and opportunities. The Draft Amendment ballot closes in October 2025, with publication expected in June 2026. As this is an amendment rather than a full revision, no major structural changes are anticipated, and a full transition program will not be required. Certification bodies will need to demonstrate that they consider both risks and opportunities, while accreditation bodies will verify this through normal assessment activities.

Upcoming Changes to ISO/IEC 17067

The revision of ISO/IEC 17067 began in 2023 to update the guidance on product certification schemes, with the DIS ballot closing in October 2025 and publication expected by mid-2026. The revision aims to modernize and align the standard with current conformity assessment practices and related ISO/IEC 170xx standards.

Together, the amendment to ISO/IEC 17065 and the revision of ISO/IEC 17067 represent important steps toward maintaining the relevance, coherence, and effectiveness of conformity assessment standards. Organizations involved in product certification and accreditation are encouraged to stay informed of these developments to ensure a smooth transition once the updated standards are published in 2026.



IAS Moves into a **New Office**

IAS staff have moved into a new office in Brea, California—located within the building that previously housed the IAS headquarters.

"This new space has given us the opportunity to expand our office to accommodate growth. It has also enabled us to update the environment to reflect the IAS brand and modernize the space with better IT and furnishings to support productivity." — Raj Nathan, IAS President

IAS's new address is:

3060 Saturn Street, Suite 101, Brea, California 92821

Extending Your Scope of Accreditation?

Certification Bodies often extend the scope of their accreditation to service to include a broader range of products. If you choose to extend your scope, it is important to inform IAS before the assessors arrive at your organization to do the regular assessment. IAS assessors plan out their work schedule ahead of time, based on the size of your scope and number or type of products. If you plan to extend your scope, they may need to spend additional time to allow for any needed witnessing. This extension of scope might be easily accommodated if you let IAS know in advance of the assessment. It can also save on additional costs making the assessment time more efficient. Depending on the Certification Body's desired extension request, IAS can also schedule the assessment at a different time, not necessary in conjunction with the regular IAS assessment.

How **IAS Accreditation Criteria Are Updated?**

If your organization is accredited under the Product Certification Agency Accreditation Program, you are likely familiar with the IAS Accreditation Criteria (AC370) for this program.

To update these criteria, IAS follows a structured process that allows for revisions to be made as needed periodically. Any interested party may propose changes at any time by submitting written revisions to IAS with the reasons for the proposed revisions. Proposed revisions are reviewed before the IAS Accreditation Committee in a public forum that includes an open discussion session. After this review, the committee may accept, reject, or modify the proposed revisions.

The last IAS Accreditation Committee meeting took place on **June 11, 2025**.

[Learn more about the meeting.](#)



Frequent **Assessment Findings**

The International Accreditation Service (IAS) assessments of Product Certification Agencies (PCAs) have identified recurring nonconformities based on the requirements in ISO/IEC 17065. The purpose of this brief article is to make agencies aware of these nonconformities so they can be proactive to address them ahead of future assessments. The following examples highlight some of the most frequent findings observed during IAS assessments:

1. Incomplete demonstration of risk management for impartiality

Reference: ISO/IEC 17065, Clause 4.2.4

While the PCA provided documentation identifying potential risks to impartiality, it could not demonstrate how the identified risks were subsequently eliminated or minimized through specific actions.

PCAs are reminded that it is not sufficient to only identify risks – effective implementation and evidence of risk treatment measures are also required.

2. Limited representation in the impartiality committee

Reference: ISO/IEC 17065, Clause 5.2.2

The impartiality committee currently includes two internal representatives from different operational sectors. However, there was no evidence that the PCA had considered or invited other relevant interested parties – such as clients, regulatory authorities, or consumer representatives.

To ensure a balanced composition. The PCA should review the committee's membership to confirm adequate stakeholder representation.

3. Lack of identification of staff training needs

Reference: ISO/IEC 17065, Clause 6.1.2.1

The PCA has not established a process to identify training needs for staff involved in the certification process.

Identifying, reviewing, and addressing training requirements is essential to maintaining competence and ensuring a consistent certification process.

Through its ongoing assessments, IAS continues to promote the integrity and effectiveness of product certification processes worldwide. By addressing these common nonconformities – particularly in areas of impartiality, committee representation, and staff competence – PCAs can strengthen their management systems and maintain compliance with ISO/IEC 17065. IAS encourages all certification bodies to review these examples carefully and implement corrective actions that enhance impartiality, consistency, and overall confidence in their certification activities.



Have There Been Updates to AC370 that Affect Your Company's Accreditation?

Be prepared for your next assessment by staying up to date on changes to AC370. Staying informed about these changes helps your company prepare in advance and begin implementing any new requirements.

You can view the most current versions of the accreditation criteria on the [IAS website](http://www.iasonline.org). Updates are marked with a vertical line in the margin next to the affected sections.

Access the latest version of **AC370**.

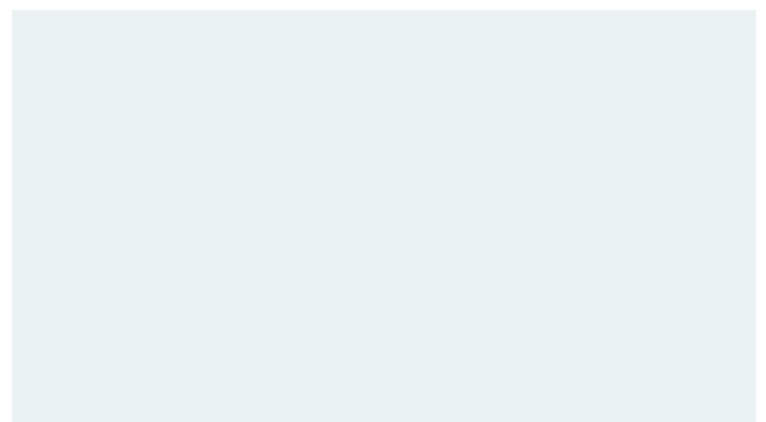
Need to Update Your Contact with IAS?

Most accredited organizations will eventually need to update the contact person(s) listed in the IAS Portal. Each accredited customer has three designated contacts who receive communication from IAS: a **Technical Contact**, a **Billing Contact**, and a **Legal Contact**. Although some customers use the same person for all three designations, it is best to assign a different individual to each role.

Each contact has their own login credentials. To update this information, customers must log in to the IAS Portal and make the change directly. It is important to keep these details current – and to ensure more than one individual in your organization has access to the login information.

IAS has created a short video demonstrating how to update contact information.

[Watch the instructional video.](#)

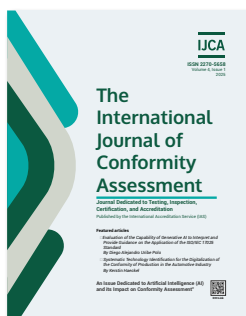


International Journal of Conformity Assessment

The newest issue of the *International Journal of Conformity Assessment* (IJCA) focuses on Artificial Intelligence. Published by IAS, IJCA provides a high-quality medium for the dissemination of knowledge and methods associated with global conformity assessment practices and concepts.

IJCA is intended for both academics and practitioners in the conformity assessment field. The topics covered include testing, inspection, certification, and accreditation. The journal addresses a wide range of conformity assessment areas, including testing and calibration laboratories, inspection bodies, product certification bodies, management system certification bodies, and organizations offering certification of persons, among others.

[Learn more.](#)



Assessor Positions at IAS

IAS is seeking qualified individuals to serve as assessors for the Product Certification Agency Accreditation Program. [Learn more about becoming an assessor.](#)

Promote Your Accreditation

IAS customers can promote their accreditations by using IAS Accreditation Program symbols. The symbols may be used in advertisements, websites, brochures, exhibit booths, and other promotional materials.

To request accreditation symbols, email: requestamark@iasonline.org.

Let Us Know What You Think

IAS is committed to continually improving our services and values your feedback — positive or negative. We use your input to enhance the support we provide to customers and stakeholders. Visit the [Contact Us](#) page of the IAS website to share your comments.

The International Accreditation Service (IAS) is a nonprofit accreditation body and a signatory member of the Asia Pacific Accreditation Cooperation (APAC), the International Accreditation Forum (IAF), and the International Laboratory Accreditation Cooperation (ILAC).

IAS on Social Media

If you haven't connected with IAS on social media, you may be missing out on the latest accreditation news and updates. IAS shares periodic announcements, industry insights, and program information on dedicated pages across [X \(formerly Twitter\)](#), [Facebook](#), [LinkedIn](#), and [YouTube](#). To find us, simply visit any of these platforms and search for International Accreditation Service. Be sure to like, follow, and subscribe.

Interested in Getting Accredited?

Product Certification Agencies interested in receiving a complimentary quote to apply for accreditation may click on the button below.

[GET A QUOTE ▶](#)

Need Answers? Get in Touch with IAS

✉ iasinfo@iasonline.org

🌐 www.iasonline.org



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