

Assessor evaluation - Case Study 16

Name: - *Test Report Content*

Category: - *Lead/Technical Assessor – Test Report*

During an assessment the assessor noted that a simplified test report doesn't include a note that information is available for any of the items listed in section 7.8.2 of ISO/IEC 17025:2017.

The laboratory stated that they don't have the external customers, only internal, which has the same company name and the same address as the laboratory. In addition the ISO/IEC 17025:2017, clause 7.8.2 states that this information must be on the report unless the laboratory has a valid reason for not doing so.

Would you have rated this discovery a non-conformance? Yes? No?

If No – Why?

If yes - What ISO/IEC 17025 clause/s is/are applicable and why?

If yes – What AB Policy/ies is/are applicable and why?

If yes - What corrective action would you expect?
