

Assessor evaluation - Case Study 15

Name: - Quality Management System

Category: - Lead Assessor – Quality Assurance

In preparation for a reassessment of an accredited laboratory, the assessor notes that a finding on the last reassessment report was that the Quality Manager did not have formal training to perform internal audits. At the time of the last reassessment, the Quality Manager was relatively new to the organization (approximately 2 months).

While on site for the current reassessment, the assessor follows up on this finding. The Quality Manager tells the assessor that he conducted internal audits for several years in different companies registered to ISO 9000 and that he can ask his previous supervisors to confirm.

Would you have rated this discovery a non-conformance? Yes? No?
If No – Why?

If yes - What ISO/IEC 17025 clause/s is/are applicable and why?

If yes – What AB Policy/ies is/are applicable and why?

If yes - What corrective action would you expect?
