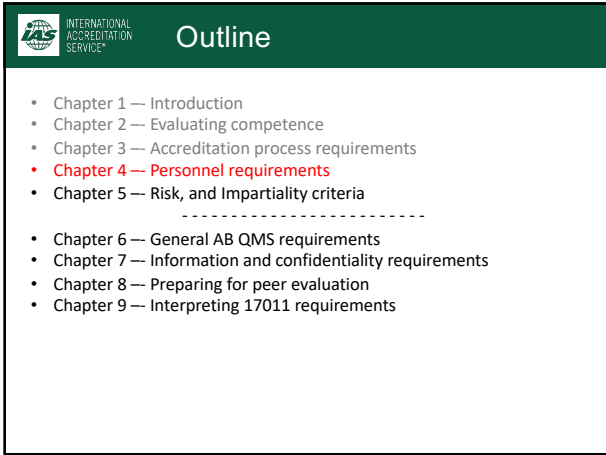
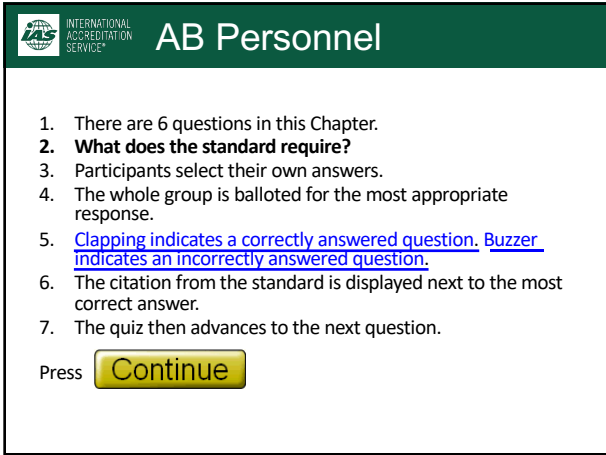


1



2



3



AB Personnel

6. Resource Requirements:

Competence requirements in clause 6.1 specifically state **all** the competencies that persons involved in accreditation must embody.

- A. [TRUE](#)
- B. [FALSE](#)
- C. [NOT APPLICABLE](#)

4



AB Personnel

6 Competence Management:

“Competence” requirements for decision makers is more specific, and requires decision makers to have demonstrated competence in the conformity assessment discipline being accredited:

- A. [TRUE](#)
- B. [FALSE](#)
- C. [NOT APPLICABLE](#)

6



AB Personnel

“Record” requirements of competence are specified:

- (6.1.3.4) “...In particular, the accreditation body shall review and record the competence of its personnel taking into account their performance in order to take any necessary corrective action.”
- (6.3) “The accreditation body shall maintain personnel records, including relevant qualifications, training, competence, results of monitoring, experience, professional status and professional affiliations. This shall include management and administrative personnel in addition to those performing accreditation functions.”

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“Monitoring” requirements are specific, but the most important monitoring specification remains from previous versions:

- (6.1.3.6) “... at least every three years, unless there is sufficient supporting evidence that the assessor is continuing to perform competently ...”

9

6. Personnel involved in the accreditation process:

17011 requires the AB, to have **enforceable arrangements** with their personnel by which personnel commit themselves to conform with applicable policies and implement processes....

- A. [TRUE](#)
- B. [FALSE](#)
- C. [NOT APPLICABLE](#)

10

Information provided to assessors is specified.

- (6.2.3) “The accreditation body shall give assessors and technical experts access to up-to-date documented procedures giving assessment instructions and all relevant information on the accreditation processes.”

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AB Personnel

6.3 Personnel records:

Personnel records must:

- A. [Contain relevant qualifications and experience](#)
- B. [Be designed for auditors](#)
- C. [Be controlled by HR personnel](#)

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AB Personnel

Clause 6.4 requires the AB to normally undertake all assessment work, **but**....:

- (6.4.2) "... The person(s) assigned by the accreditation body to make an accreditation decision shall be employed by, or shall be under enforceable arrangements with the accreditation body."
- *Note that contracting a person results in their being a "contract employee," while outsourcing work to another organization is considered "sub-contracting." These two considerations are not the same.*

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AB Personnel

6.4 Outsourcing:

Organisations that provide outsourced services to the AB, and their employees and contracted individuals, shall conform to requirements of the AB and to the applicable provisions of 17011, including competence, impartiality and confidentiality

- A. [TRUE](#)
- B. [FALSE](#)
- C. [NOT APPLICABLE](#)

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AB Personnel

6 Resource Requirements:

The AB must obtain the consent of the conformity assessment body to use a particular provider of any outsourced parts of the assessment.

- A. [TRUE](#)
- B. [FALSE](#)
- C. [NOT APPLICABLE](#)

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AB Personnel

Note 2 of 6.4.6 provides information on making use of assessment results from other MRA signatory members. This information was previously contained in 7.9.3 of 17011:2004:

NOTE 2 Mutual recognition arrangements based on this document can fulfil some of the requirements in 6.4.4, 6.4.5 and 6.4.6.

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