



International Accreditation Service, Inc.
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COURSE EVALUATION SUMMARY

Course: 3004 Understanding ISO/IEC 17025 for Testing and Calibration Labs **Trainer(s)/**
Facilitator(s): Edgar Gravel
Location: WebEx **Date:** September 21-22 - 2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	✓ as appropriate below				
Were you given the opportunity to help define them?					6
Were they well defined?				1	5
Were they achieved?				1	5
Course Content:					
Was the material appropriate?					6
Complexity (1=too complex or too simple←→Perfect=5)			1	4	1
Was the material clear to you?				2	4
Volume (1=too much or not enough←→Perfect=5)			1	2	3
Did the handouts fit with this training - did they help?					6
Trainer/Facilitator Methods:					
Did the trainer/facilitator allow sufficient discussion?					6
Did the trainer/facilitator encourage participation?					6
Did the trainer/facilitator help bring out new group ideas?				1	5
Did the trainer/facilitator help close out discussions?					6
Would you accept this trainer/facilitator again?					6

Participant Feedback	IAS Response
I think the content on the first day of training was heavy/long hours and would be more beneficial to be split more equally on both days, making them shorter hours/day	Good comment and understood. It actually depends on each course. Some courses, depending on participant background, spend less time on day one and more time on day 2. There is no one best way for this.
PT is a requirement that I can imagine most labs are struggling with. I had hoped to get more from this course regarding PT but understand that there is a requirement to present 17025 in its entirety and the ability to focus on one area for a long time is not within the scope.	Since this is 17025 course and not a 17043 (PT accreditation standard) or lab QA course, it is not really possible to demonstrate the full gamut of PT considerations in conformance to 17025. One improvement could be to add ILAC P9 to the set of training materials. It is the ILAC guide on the use of PT.

Other comments:

- Trainer encouraged discussion and that was very helpful in the learning process



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- Ned provided a very interactive course which was very helpful to better understanding the material. I greatly appreciate it.
- Although the course material was complex and sometimes tricky, Ned taught it in an engaging and clear manner. Thanks Ned!