



ONLINE COURSE EVALUATION SUMMARY

Training: Understanding ISO/IEC 17025:2017 **Facilitator(s):** Ned Gravel
Location: Webinar - USAPHC virtual training **Date:** 17-18 August 2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?					11
Were they well defined?			1		10
Were they achieved?			1		10
Course Content:					
Was the material appropriate?					11
Complexity (1=too complex or too simple ← → Perfect=5)			1	2	8
Was the material clear to you?			1	2	8
Volume (1=too much or not enough ← → Perfect=5)			1	1	9
Did the handouts fit with this training - did they help?				x	10
Trainer/Facilitator Methods:					
Did the trainer/facilitator allow sufficient discussion?				1	10
Did the trainer/facilitator encourage participation?				1	10
Did the trainer/facilitator help bring out new group ideas?			1	1	9
Did the trainer/facilitator help close out discussions?				2	9
Would you accept this trainer/facilitator again?			1		10
Website and Course Flow:					
Was the website appropriate to the course?					
Did the course flow help you meet your course objectives?					

Participant Feedback	IAS Response
Having a copy of the ISO/IEC 17025 regulations in front of you while taking the training was extremely helpful. Ned was an engaging teacher. Would recommend doing some additional Teams troubleshooting in the future to avoid delays like way had on day 1.	Comments about difficulties on day 1 are acknowledged. This course was run 4 times back-to-back. We corrected the difficulties on the first day of the first course and it was not repeated.
The first day of training was tough because of technical difficulties. The second day went much better after I got used to Ned's training style.	
Difficulty accessing the training material ahead of time due to technical reasons.	

Other comments:

- Good class well-grounded with examples and life experience. Comprehensive and very interesting.



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- Class is very hard to do online, but you did a great job making it interesting!
- Very Complete and informative training that delivered what was promised. The instructor was incredibly knowledgeable and had a plethora real life experiences. It is highly recommended for others!
- Mr. Gravel is very friendly and encouraging with the material. The structure allows for great engagement.