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## FACILITATOR EVALUATION SUMMARY

**Training:** Understanding ISO/IEC 17025:2017 **Facilitator(s):** Ned Gravel  
**Location:** Webinar **Date:** 8-9 December 2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	✓ as appropriate below				
Were you given the opportunity to help define them?				4	10
Were they well defined?				4	10
Were they achieved?				4	10
<b>Course Content:</b>					
Was the material appropriate?				4	10
Complexity (1=too complex or too simple←→Perfect=5)			5	2	8
Was the material clear to you?			1	4	8
Volume (1=too much or not enough←→Perfect=5)			1	6	7
Did the handouts fit with this training - did they help?			1	3	10
<b>Facilitator Methods:</b>					
Did the facilitator allow sufficient discussion?				4	10
Did the facilitator encourage participation?				4	10
Did the facilitator help bring out new group ideas?				4	10
Did the facilitator help close out discussions?				5	10
Would you accept this facilitator again?				4	11
<b>Catering and Facility:</b>					
Was the seminar facility appropriate for the course?					6
Was the lunch and breaks service acceptable?					4

### Other comments:

- My lunch never arrived at the House... Excellent course.
- The instructor went into more detail about measurement uncertainty than I was expecting. This was a nice surprise! My favourite part of the course was working on the quiz with the class. It was nice to talk to everyone in addition to listening to the lecture. I never received the slides for Chapter 6, however, it was short enough that I didn't need them.
- I appreciated the teaching that Ned gave to us and his thoroughness throughout helped my understanding of ISO/IEC 17025. Every aspect of the standard was taught and went through at least twice which only improved my understanding of it.
- I found the complexity in the uncertainties but for that other different training is needed, the rest is clear and defined. I had read this rule many times and I am applying it but a person like Ned was needed to understand it. Thanks, well appreciated.
- Ned Gravel was an excellent facilitator for this class. His presentation, training materials, and ability to relate those to real world applications were extremely helpful. I would enjoy taking additional classes with Ned in the future.
- I gained more knowledge of the standard, the uncertainties and algorithms were somewhat too advanced for my skill-set. The laboratory I work in we have an engineering department that is



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responsible for this portion of the standard. Ned did a great job of keeping it interactive and interesting.

- As a matter of fact Ned made the class educational and entertaining which is normally hard to balance.
- I think Ned did a great job presenting the data. This isn't the easiest topic for discussion and I found the information was presented in an informative way. I appreciate the opportunity to have taken the course and will take the information I learned further on to my understanding of ISO/IEC 17025.
- Generally a good, interactive and pleasant program. Thanks, Ned
- Technical difficulties with the internet slowed down and hindered the class but this was necessary due to COVID and in no way the fault of the trainer/facilitator.
- Good Course, limitations were created by the online format, but this could not have been helped, Ned did a very good job of mitigating those challenges to the best of his ability