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## ONLINE COURSE EVALUATION SUMMARY

**Training:** Understanding ISO/IEC 17025:2017 **Facilitator(s):** Ned Gravel  
**Location:** Webinar **Date:** 20-21 April 2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	✓ as appropriate below				
Were you given the opportunity to help define them?			1		3
Were they well defined?					4
Were they achieved?					4
<b>Course Content:</b>					
Was the material appropriate?				1	3
Complexity (1=too complex or too simple ← → Perfect=5)				2	2
Was the material clear to you?				1	3
Volume (1=too much or not enough ← → Perfect=5)			1	1	2
Did the handouts fit with this training - did they help?				2	2
<b>Trainer/Facilitator Methods:</b>					
Did the trainer/facilitator allow sufficient discussion?				1	3
Did the trainer/facilitator encourage participation?					4
Did the trainer/facilitator help bring out new group ideas?			1	1	2
Did the trainer/facilitator help close out discussions?				1	2
Would you accept this trainer/facilitator again?					4
<b>Website and Course Flow:</b>					
Was the website appropriate to the course?				2	1
Did the course flow help you meet your course objectives?				1	2

Participant Feedback	IAS Response
Not sure who Peter was as but his input was not needed during his webinar.	He was asked to sit in on this presentation to observe how we delivered this course.
Ned is very knowledgeable in the standard, and did a great job with teaching with questions, and answers, the discussions we had were in depth. One of my suggestion would be adding more real-world examples, through the eye's of an ISO/IEC 17025 auditor.	Assessor viewpoints are normally reserved for an assessor course. This course has insufficient time as it is and must be focussed on lab operations.

### Other comments:

- Great handouts to support the course. I loved having an entire handbook to refer back to and it's always great to be able to have good discussions with the group; I was surprised at how well it went online.