



ONLINE COURSE EVALUATION SUMMARY

Training: Understanding ISO/IEC 17021 **Facilitator(s):** Mr. Patrick J McCullen
Location: Webex-Training **Date:** 7-9 October 2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	✓ as appropriate below				
Were you given the opportunity to help define them?					6
Were they well defined?					6
Were they achieved?					6
Course Content:					
Was the material appropriate?			1		5
Complexity (1=too complex or too simple ← → Perfect=5)				1	5
Was the material clear to you?				1	5
Volume (1=too much or not enough ← → Perfect=5)				1	5
Did the handouts fit with this training - did they help?			1		5
Trainer/Facilitator Methods:					
Did the trainer/facilitator allow sufficient discussion?			1		5
Did the trainer/facilitator encourage participation?			1		5
Did the trainer/facilitator help bring out new group ideas?			1		5
Did the trainer/facilitator help close out discussions?			1		5
Would you accept this trainer/facilitator again?			1		5

Participant Feedback	IAS Response
Training material (presentation) could be shared with participants	Understood. This will be done for future sessions
More exercise with case study could be included in course content	Understood, but only those case studies that are discussed will be included. Time is the limiting factor.

Other comments:

- Overall training found to well managed and in specific trainer found very logical and clear in his approach towards training delivery and related requirements.
- The training was very good, it was better than my expectation as a remote training. It was as excellent as onsite training. It included discussion and interaction. It was very well presented by the auditor and also very well managed.
- The trainer is very good as per my evaluation. He gave good efforts and also utilized every minute of the training time explaining the standard requirements.