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FACILITATOR EVALUATION SUMMARY

Training: Understanding ISO/IEC 17020 **Facilitator(s):** Ned Gravel
Location: Webinar **Date:** 16 & 21 – December 2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	✓ as appropriate below				
Were you given the opportunity to help define them?					4
Were they well defined?					4
Were they achieved?					4
Course Content:					
Was the material appropriate?					4
Complexity (1=too complex or too simple←→Perfect=5)					4
Was the material clear to you?					4
Volume (1=too much or not enough←→Perfect=5)				1	3
Did the handouts fit with this training - did they help?			1		3
Facilitator Methods:					
Did the facilitator allow sufficient discussion?					4
Did the facilitator encourage participation?					4
Did the facilitator help bring out new group ideas?					4
Did the facilitator help close out discussions?					4
Would you accept this facilitator again?					4

Other comments:

- The training presentation was very informative and professional. I liked the ability to participate in the discussions as well as the involvement of other attendants.
- My objectives were satisfied with this training and gained further understanding on the functions of an IB in the industry.
- I would recommend this training to other individuals within my company as well as clients I deal with. Thanks.
- Excellent instructor. Provided good feedback on questions. Very patient and provided clarity. Explained the standard with feedback from the participants.
- I am satisfied with the information I received during this training. I hope I will have the chance for other training courses with the trainer Mr. Edgar
- I really enjoyed this presentation, I found Mr. Gravel to be an exemplary teacher. I am hopeful that I will be able to participate in further trainings by Mr. Gravel