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## FACILITATOR EVALUATION SUMMARY

**Training:** ISO/IEC17025:2017 **Facilitator(s):** Helga Alexander  
**Location:** Brea, California **Date:** December 9-10, 2019

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?				2	5
Were they well defined?				1	6
Were they achieved?				1	6
<b>Course Content:</b>					
Was the material appropriate?			1	1	5
Complexity (1=too complex or too simple←→Perfect=5)			2	1	4
Was the material clear to you?				2	5
Volume (1=too much or not enough←→Perfect=5)					5
Did the handouts fit with this training - did they help?				1	6
<b>Facilitator Methods:</b>					
Did the facilitator allow sufficient discussion?					7
Did the facilitator encourage participation?				1	6
Did the facilitator help bring out new group ideas?					7
Did the facilitator help close out discussions?					7
Would you accept this facilitator again?					7
<b>Catering and Facility:</b>					
Was the seminar facility appropriate for the course?					7
Was the lunch and breaks service acceptable?			1	1	5

Participant Feedback	IAS - Response
Use more examples for Decision Rule & Conformity Statement.	Noted. Will ask the trainer to be prepared for this next time.

**Other comments:**

- Helga did a great job.
- Much of the material was not always clear but became clearer and relevant. Very good instructor.
- Very good training.
- Wonderful training. This is a new role for me at our lab and all the information was great. Having gone through assessment, I am now much clearer about what the standard means to us.