



ONLINE COURSE EVALUATION SUMMARY

Training: ISO/IEC 17025:2017 Course **Facilitator(s):** Online
Location: Online **Date:** Continuous

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>√ as appropriate below</i>				
Were they well defined?					3
Were they achieved?					3
Course Content:					
Was the material appropriate?				1	2
Complexity (1=too complex or too simple ← → Perfect=5)			1	1	1
Was the material clear to you?			1	1	1
Volume (1=too much or not enough ← → Perfect=5)				2	1
Did the handouts fit with this training - did they help?					3
Website and Course Flow:					
Was the website appropriate to the course?					3
Did the course flow help you meet your course objectives?					3

Participant Feedback	IAS Response
The material was OK. But each chapter had its own Quiz and when we answered the questions and "the chosen answer is not correct" there is a lack of feedback on why the question was incorrect.	The only quiz is at the end of the course. What is referred to here are the Discussion Questions after each presentation. The answers cite chapter and version of the specific applicable clause in the standard. There are no right or wrong answers, just another indication of what the standard specifies.
The Chapter 2 first video "Basic Technical Requirements 1" did not have sound.	Good catch. Obvious error in the upload to Teachable. This is now corrected.
The course is very helpful and informative to the target audience, although if possible, more materials can be added to help would be internal auditors and assessors. Show practical examples of most common findings on assessments and or internal audits, there are already elements of this all throughout the course but if it is possible to give it its own chapter would be great.	The comment is noted, but the course is not about what assessors and auditors may find in a practitioner's lab. It is about what the practitioner needs to understand to implement a system conformant to 17025. Each accreditation body (or even internal auditor) may have different views, but all we can provide is what the standard contains. Interpretations are outside of that purview.

Other comments:

- Great course!! Easy to follow.