



ONLINE COURSE EVALUATION SUMMARY

Training: Transition to ISO/IEC 17020:2012 Course **Facilitator(s):** Online
Location: Online **Date:** Continuous

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>√ as appropriate below</i>				
Were they well defined?	1			1	
Were they achieved?			1		1
Course Content:					
Was the material appropriate?			1	1	
Complexity (1=too complex or too simple ← → Perfect=5)			1		
Was the material clear to you?				1	1
Volume (1=too much or not enough ← → Perfect=5)		1		1	
Did the handouts fit with this training - did they help?	1				1
Website and Course Flow:					
Was the website appropriate to the course?			1	1	
Did the course flow help you meet your course objectives?			1		1

Participant Feedback	IAS Response
Evaluation form not applicable for online training version.	Good catch. The online evaluation form has been replaced with this one. Your responses were transposed here.
Information on how IAS interprets clauses, or what assessors should be looking for not provided.	This course is only about the standard, and does not include AB interpretations, which may differ from AB to AB.
Brief explanation on why the correct answer is the correct answer would be helpful on the chapter	Each response in the Chapter quizzes quotes the actual standard. Correct citation of the actual standard is the correct answer.
The Handbook was not posted to a location that was easy to find	Good catch. The handbook is now part of the introductory section and can be downloaded while the participant is in that section.

Other comments:

- Simple processes in this course.