



COURSE OUTLINE

ISO/IEC 17021-1-2015 Course (3-Days)

Day 1:

08:30 Hrs	Registration
09:00 Hrs	Introduction to Participants and Course
09:30 Hrs	Section 1, 2, of ISO 17021-1-2015
10:30 Hrs	Break
10:45 Hrs	Section 3 and 4 of ISO 17021-2015
12:30 Hrs	Lunch
13:15 Hrs	Section 5 and 6 of ISO 17021-1-2015
15:15 Hrs	Break
15:30 Hrs	Exercise 1 Documentation (Part 1)
	Group Exercise: Quality Manual Review (Part 1)
16:30 Hrs	Day 1 Exam
17:00 Hrs	End of Day 1.

Day 2:

08:30 Hrs	Section 7 and 8 of ISO 17021-1-2015
10:30 Hrs	Break
10:45 Hrs	Exercise Documentation (Part II)
	Group Exercise: Quality Manual Review (Part II)
12:30 Hrs	Lunch
13:15 Hrs	Exercise: Roles and Responsibilities
13.30	Section 9 of ISO 17021-1-2015
15:15 Hrs	Break
15:45 Hrs	Exercise: Development of Checklist
16:00 Hrs	Day 2 Exam
16.30 Hrs	End of Day 2



COURSE OUTLINE

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Day 3:

08:30 Hrs	Section 9 continued and 10 of ISO 17021-1-2015
10:30 Hrs	Break
10:45 Hrs	Exercise Documentation (Part III)
	Group Exercise: Quality Manual Review (Part III)
12:30 Hrs	Lunch
13:15 Hrs	Exercise: Non Conformity
15:00 Hrs	Break
15:15 Hrs	Exercise: N/C Justification
16:00 Hrs	Final Exam
17:00 Hrs	End of Course